



EXPRESSION OF INTEREST (EOI) / PREQUALIFICATION PROCUREMENT OF A CENTRAL MONITORING SYSTEM (CMS)

JAMAICA

EOI Reference No.	BGLC-EOI-CMS-2026-08-08
Issue Date	AUGUST 24, 2026
Clarification Deadline	3:00 PM (EST), SEPTEMBER 09, 2026
EOI Submission Deadline	03:00 PM (EST), SEPTEMBER 14, 2026

SUBMISSIONS THROUGH THE GOVERNMENT OF JAMAICA ELECTRONIC PROCUREMENT
SYSTEM (GOJEP)

Abbreviations and Acronyms

Term	Meaning
Act	Public Procurement Act, 2015, as amended
BGLC / Commission	Betting, Gaming and Lotteries Commission
CMS	Central Monitoring System
EOI	Expression of Interest
GoJEP	Government of Jamaica electronic procurement system
ISMS	Information Security Management System
JV	Joint Venture
OPPP	Office of Public Procurement Policy
PPC	Public Procurement Commission
RFP	Request for Proposals
TAJ	Tax Administration Jamaica
TCL	Tax Compliance Letter

Procurement Data Sheet

Procuring Entity	Betting, Gaming and Lotteries Commission
Subject	Procurement of a Central Monitoring System (CMS)
EOI / Prequalification Reference	BGLC-EOI-CMS-2026-08-08
Level of Competition	OPEN INTERNATIONAL COMPETITION
Intended Subsequent Procurement Method	REQUEST FOR PROPOSAL (RFP)
Submission System	GoJEP
Procurement Contact	Procurement Unit; Betting, Gaming and Lotteries Commission
Email	procurement@bglc.gov.jm
Address	78CEF Hagley Park Road, Kingston 10, Jamaica
Clarification Deadline	3:00 PM (EST), SEPTEMBER 09, 2026
EOI Submission Deadline	03:00 PM (EST), SEPTEMBER 14, 2026

INVITATION FOR EXPRESSIONS OF INTEREST / PREQUALIFICATION

The Betting, Gaming and Lotteries Commission invites suitably qualified and experienced Vendors to submit Expressions of Interest for prequalification in relation to the proposed procurement of a Central Monitoring System (CMS) for regulatory monitoring of licensed gaming operations in Jamaica.

This EOI is the first phase of a two-stage procurement process. The purpose of this phase is to identify Vendors that satisfy the applicable statutory eligibility requirements and the Commission's published minimum eligibility and qualification requirements. Vendors that satisfy every applicable requirement will be shortlisted and invited to participate in the subsequent Request for Proposals (RFP) phase.

No Financial Proposal is required or will be evaluated at the EOI phase.

Expressions of Interest shall be submitted electronically through GoJEP in accordance with this document, the GoJEP procurement notice and any addenda issued by the Commission.

EOI Submission Deadline: 03:00 PM (EST), SEPTEMBER 14, 2026

Clarification Deadline: 3:00 PM (EST), SEPTEMBER 09, 2026

Please confirm whether or not you will submit a response to this Expression of Interest/ Pre-Qualification to: procurement@bglc.gov.jm quoting the reference.

Late submissions will not be considered. Respondents are encouraged to begin uploading their EOI sufficiently in advance of the deadline and to use the authorized GoJEP clarification process for procurement-related communications.

1. Introduction

The Betting, Gaming and Lotteries Commission intends to procure a Central Monitoring System to strengthen regulatory monitoring of licensed gaming operations in Jamaica. The CMS is intended to provide a secure, reliable and regulator-controlled operational view of licensed gaming activity and to improve the timeliness and quality of regulatory information available to the Commission.

The EOI/prequalification phase is designed to assess legal eligibility, relevant experience, technical capability, information-security maturity, managed-service capacity, local support capability and key personnel before the Commission issues the detailed RFP.

2. Purpose and Legal Status of the EOI

The purposes of this EOI are to:

- identify Vendors that are legally eligible to participate in the procurement proceedings;
- verify that prospective Vendors possess the minimum experience, technical capability, security maturity and service capacity required for a national CMS;
- confirm that prospective Vendors can provide or commit to the required local support presence in Jamaica;
- establish the pool of Vendors that will be invited to the RFP phase; and
- obtain structured evidence that can be verified during the prequalification evaluation.

This EOI is a prequalification proceeding. It is not a request for pricing and it does not by itself result in the award of a procurement contract. Shortlisting does not create any contractual right, entitlement to award, or guarantee of success in the RFP phase.

The Commission may cancel the procurement in accordance with the applicable public procurement framework. Any cancellation or amendment will be communicated through the authorized procurement channel.

2.1 Legislative basis

This Expression of Interest (EOI) shall be read and administered in accordance with the Public Procurement Act, 2015, as amended, the Public Procurement Regulations, 2018, as amended, and all applicable administrative guidance, circulars and procurement requirements issued by the Office of Public Procurement Policy (OPPP) and the Public Procurement Commission (PPC).

The procurement proceedings shall be conducted in accordance with the applicable statutory requirements governing, among other matters, notification of procurement opportunities, participation and eligibility of suppliers, qualification and prequalification, disclosed evaluation criteria, record keeping, exclusion from procurement proceedings, communications and confidentiality.

This procurement is being conducted at the level of Open International Competition. Accordingly, pursuant to section 15(3) of the Public Procurement Act, 2015, as amended, registration with the Public Procurement Commission as an approved registered supplier under section 16 of the Act or as an approved unregistered supplier under section 18 of the Act is not a condition for participation in this EOI. Participation is therefore open to eligible Jamaican and international Vendors that satisfy the requirements stated in this EOI.

Supplier eligibility, including applicable tax compliance requirements and any registration requirements required to be satisfied at a subsequent stage of the procurement or prior to contract award, shall be determined and applied in accordance with the Public Procurement Act and Regulation 17 of the Public Procurement Regulations, as amended, and shall be expressly stated in the applicable procurement documents.

This EOI constitutes the prequalification stage of the procurement. The Commission will evaluate Expressions of Interest solely against the eligibility and minimum qualification requirements stated in this EOI. Vendors that satisfy all mandatory requirements will be shortlisted for invitation to the subsequent Request for Proposals (RFP) stage. No Financial Proposal is required or will be evaluated at the EOI stage.

3. CMS Technical Overview

3.1 Regulatory purpose

The Commission is seeking a regulator-controlled CMS that will provide a secure and reliable operational view of licensed gaming activity. The system is intended to support revenue assurance, compliance monitoring, investigations, reporting and evidence management.

At a high level, the CMS is expected to support the collection, validation, processing, monitoring and reporting of regulatory information while protecting the confidentiality, integrity and availability of that information throughout its lifecycle.

3.2 Operating environment and indicative scale

The CMS will operate across a geographically distributed gaming environment in Jamaica. The current procurement planning baseline is approximately 34,000 licensed gaming devices across approximately 7,000 sites. More than 90 per cent of the licensed device population is pulse-based or otherwise lacks a native digital communications port. The remaining environment includes modern electronically connected gaming equipment and devices or site systems capable of digital integration.

The final RFP will confirm the authoritative quantities and detailed device categories. Vendors should treat the figures below as the current planning baseline and demonstrate experience and capability relevant to a national distributed-device environment of this nature.

Planning characteristic	Current EOI overview
Licensed device scale	Approximately 34,000 devices
Licensed site scale	Approximately 7,000 sites
Legacy / pulse environment	More than 90% of licensed device population
Initial user community	Authorized Commission users
Preferred deployment	Cloud-hosted managed service
Operating expectation	Continuous 24x7 regulatory service

3.3 High-level solution scope

The detailed RFP will define the complete functional and technical requirements. The present scope is expected to include:

- gaming device, gaming site and operator registries;
- secure regulatory data acquisition, validation and processing;
- revenue calculation, reconciliation and revenue-assurance functions;
- compliance monitoring, configurable alerts and escalation;
- regulatory case and evidence management;
- dashboards, scheduled reports, ad hoc reporting and statutory reporting;
- role-based user administration, configuration management and audit logging;
- secure APIs and integration services for authorized Commission systems;
- cybersecurity, identity, data-governance, backup and recovery controls;
- implementation, testing, training, knowledge transfer and operational handover; and
- ongoing monitoring, maintenance, support and managed-service operation.

3.4 Deployment model

The Commission expects the CMS to be delivered primarily as a cloud-hosted managed service operated by the successful supplier. The supplier will remain responsible for operation, monitoring, maintenance and support of the contracted CMS services throughout the contract period. Equivalent cloud deployment models may be proposed at the RFP stage where the Commission's functionality, security, resilience, data-governance and operational outcomes are fully met.

3.5 Connectivity and edge environment

A defining requirement is the ability to acquire regulatory information from a mixed device population. The CMS must support digitally capable devices and legacy devices that expose meter or event information through pulse outputs or equivalent mechanisms. The final connectivity architecture is expected to use site gateways or other approved edge components to receive, buffer, secure and transmit regulatory information to the central platform.

Pulse-interface devices, board-level meter taps and related adapters are outside the CMS supplier's hardware-supply scope and will be arranged separately. The CMS supplier will nevertheless be required to integrate securely with approved pulse-interface devices at the defined integration boundary and participate in end-to-end testing of the complete data path.

3.6 Procurement boundary

Expected within CMS supplier scope	Expected outside CMS supplier hardware-supply scope
Central CMS platform and cloud service	Pulse-interface devices and board-level meter taps
Bidder-supplied site gateways and related edge transmission equipment	Machine-specific pulse adapters and retrofit interface hardware
Integration services and secure data ingestion	Site internet service supplied or arranged outside the CMS hardware contract
Implementation, configuration, testing and commissioning	Operator commercial systems beyond approved regulatory interfaces
Training, knowledge transfer and managed support	Future optional modules unless expressly included in the RFP

3.7 Architecture and procurement principles

- **Interoperable:** recognized standards and open, documented interfaces are expected wherever practical.
- **Secure by design:** regulatory information and administrative access must be protected through appropriate security controls.
- **Resilient and scalable:** the solution must support continuous national regulatory operations and future growth.

- **Extensible:** future modules and additional integrations should be capable of introduction without replacement of the core platform.

Equivalent technologies and standards will be accepted where functional equivalence can be demonstrated.

4. Procurement Process

4.1 Phase 1 – EOI / Prequalification

The Commission will assess each EOI on a pass/fail basis against the applicable statutory eligibility requirements, the Mandatory Eligibility Requirements in Section 7 and the Minimum Qualification Criteria in Section 8. A Vendor must satisfy every applicable requirement to be shortlisted. There is no numerical technical score and no Financial Proposal at this phase.

All Vendors that satisfy the published prequalification requirements will be shortlisted, subject to the applicable procurement rules. The Commission will not impose an undisclosed numerical ranking or an unpublished maximum shortlist size.

4.2 Phase 2 – Request for Proposals

Only Vendors shortlisted through the EOI will be invited to participate in the RFP. The RFP will contain the final CMS Technical Specification, compliance matrix, submission requirements, contract terms and complete evaluation methodology.

The current planned RFP evaluation structure is shown below for information and remains subject to the final RFP as issued.

RFP stage	Purpose	Treatment
RFP Stage 0	Mandatory compliance and delivery commitments	Pass / Fail
RFP Stage 1	Written Technical Proposal	35% of final score
RFP Stage 2	Demonstration and Market Readiness	45% of final score
RFP Stage 3	Financial Proposal	20% of final score

The Technical Proposal and Financial Proposal will be submitted separately at the RFP phase. The final RFP will state all thresholds, formulas and scoring sub-criteria.

5. Instructions to Respondents

5.1 Authorized procurement channel

All EOI communications, clarifications, submissions and addenda shall be handled through the procurement channel stated in the GoJEP notice. Vendors should not seek technical guidance from Commission staff, consultants or evaluators outside the authorized clarification process.

Responses to clarification questions and any amendments material to the EOI will be issued through GoJEP so that procurement information is made available on an equal basis. Any addendum issued by the Commission forms part of the EOI and shall take precedence over an earlier inconsistent provision.

5.2 Preparation and evidence

The EOI should be concise, evidence-based and organized in the order set out in Section 9 and the appendices. Generic marketing material is not required unless it directly supports a published criterion.

For each criterion, the Vendor should identify the exact document, section, page, project or attachment relied upon. The Commission is not required to infer compliance from unrelated material elsewhere in the submission.

The Commission may verify statements, certifications, references and supporting evidence and may contact client references identified in the EOI.

5.3 Clarifications of EOI responses

The Commission may seek written clarification of an ambiguity in an EOI before making a shortlisting determination. Clarification may explain information already contained in the submission but shall not be used to introduce a new qualification, new commitment or new evidence that cures a failure to meet a criterion at the submission deadline where such cure is not permitted by the applicable procurement rules.

5.4 Submission through GoJEP

Expressions of Interest shall be submitted electronically the Government of Jamaica Electronic Procurement System (GoJEP) at www.gojep.gov.jm. Firms shall follow the GoJEP procedures as set out in the Quick Guide for Suppliers.

EOI Submission Deadline: 03:00 PM (EST), SEPTEMBER 14, 2026

Clarification Deadline: 3:00 PM (EST), SEPTEMBER 09, 2026

Late submissions will be automatically rejected by the system. The Firm/ Vendor will be unable to upload their Expression of Interest (EOI) submission deadline has passed. Firms/ Vendors are therefore urged to commence EOI documentation upload at least two (2) hours prior to the submission time. The Procuring Entity will not be held liable for EOI documents not submitted on time due to late commencement of bid upload.

At the **FIRST SIGN** of any technical difficulties, Firms must make contact with the Office of Public Procurement Policy: (876) 932-5704, 806-5149, 806-5587, 806-4581, 818-0454 or via email at opppcustomercare@mof.gov.jm.

A Firm/ Vendor may modify or withdraw its EOI before the submission deadline in accordance with GoJEP functionality and the formal procurement notice.

5.5 Conflict of interest, unfair advantage and exclusion

A Firm/ Vendor shall disclose any actual, potential or perceived conflict of interest and any circumstance that may give it an unfair competitive advantage. The Commission will apply the Public Procurement Act and Regulations, including the mandatory exclusion provisions applicable to corruption, conflict of interest and unfair competitive advantage.

A Firm/ Vendor that is excluded or disqualified under the applicable procurement legislation will not be shortlisted.

5.6 Fraud, corruption and prohibited practices

All parties involved in the procurement proceedings shall observe the highest standards of ethics. Fraud, corruption and prohibited conduct will be addressed in accordance with the Public Procurement Act, including Part VII, and any other applicable Jamaican law. False or misleading information may result in rejection or other action permitted by law.

5.7 Confidentiality

Information relating to the examination, evaluation and shortlisting of EOIs shall be treated in accordance with the confidentiality requirements of the Public Procurement Act and applicable Government of Jamaica procedures. Vendors shall not attempt to influence the evaluation or shortlisting process.

5.8 Commission's rights

The Commission reserves the right, subject to the public procurement framework, to verify information, seek permitted clarifications, amend the EOI by addendum, cancel the procurement prior to award, or take any other action permitted by law. No liability or contractual obligation arises merely from the submission or evaluation of an EOI.

6. Statutory Eligibility and Participation Requirements

The Evaluation Panel will first determine whether each Vendor satisfies the statutory eligibility requirements applicable to this Open International Competition.

PPC registration is not required to submit an EOI.

As at the EOI submission deadline, each Vendor shall, as applicable:

- provide valid evidence of tax compliance in Jamaica; or, where the Vendor has no statutory tax obligations in Jamaica, provide evidence of that status as determined by Tax Administration Jamaica;
- confirm that it is not subject to any applicable exclusion or disqualification;
- submit all required declarations and statutory eligibility information included in the EOI package; and
- submit its EOI through the authorized GoJEP opportunity by the stated deadline.

Any PPC registration or other statutory eligibility requirements that must be satisfied before contract award will be stated in the RFP.

7. Mandatory Eligibility Requirements

In addition to the statutory requirements in Section 6, a Vendor shall satisfy each of the following CMS-specific Mandatory Eligibility Requirements. These requirements are assessed on a pass/fail basis. Failure of any one criterion means that the Vendor is not eligible for shortlisting.

Ref	Requirement	Minimum requirement	Minimum evidence
ELIG-01	Legal constitution and contracting capacity	The Vendor shall be a legally constituted entity with the capacity to enter into a binding contract with the Commission.	Certificate of incorporation, registration or equivalent evidence, together with a signed declaration confirming that the Vendor has the legal capacity and authority to enter into a binding contract with the Commission.
ELIG-02	Financial standing	The Vendor shall demonstrate financial standing sufficient to deliver and sustain the proposed Central Monitoring System throughout the contract period.	Audited financial statements for the preceding three years, bank reference, or equivalent evidence permitted by the formal EOI.
ELIG-03	Conflict of interest / unfair advantage	The Vendor shall not be subject to a conflict of interest, unfair competitive advantage or other exclusion that would impair the integrity of the procurement proceedings, and shall disclose any relevant circumstance for the Commission's determination.	Signed EOI declaration and any supporting disclosure.
ELIG-04	Jamaican local support presence	The Vendor shall provide evidence of, or a signed commitment to establish and maintain, a physical staffed support presence in Jamaica capable of	Existing presence evidence, or Appendix E Local Presence

Ref	Requirement	Minimum requirement	Minimum evidence
		providing Tier 1 and Tier 2 technical support to the Commission, including local technical coordination and on-site support associated with CMS connectivity and deployed edge components where required. The required presence shall be operational no later than commencement of first production rollout go-live.	Commitment together with an outline mobilization plan.

7.1 Tier 1 and Tier 2 support definitions

The tier labels describe the required support functions. A Vendor may use a different internal support structure or terminology provided that the responsibilities and service outcomes below are fully provided.

Tier 1 – Initial support and triage

- receive, record, categorize and prioritize incidents and service requests;
- perform initial diagnosis and routine troubleshooting;
- resolve known or routine issues using approved procedures and diagnostic tools;
- assist with basic user access, configuration and system-use issues;
- check CMS, connectivity, gateway and service status where appropriate;
- communicate incident status and progress to the Commission;
- escalate unresolved incidents to Tier 2 or the appropriate specialist function; and
- maintain complete service-management records for incidents and requests.

Tier 2 – Technical diagnosis and resolution

- perform detailed diagnosis of CMS application, configuration and service issues;
- investigate connectivity, communications and data-acquisition problems;
- diagnose and support Vendor-supplied gateways and deployed edge components;
- troubleshoot integrations, APIs, interfaces and data-exchange failures;
- investigate system, application and service performance issues;
- perform authorized configuration changes required to restore or maintain service;
- provide remote or on-site technical intervention where reasonably required;
- coordinate with cloud, telecommunications and other relevant service providers where needed to resolve incidents;
- escalate product defects or highly specialized issues to regional or global engineering or specialist teams; and
- document root cause, corrective action and resolution for significant incidents.

The Jamaican local presence must be capable of providing Tier 1 support and meaningful Tier 2 technical intervention, including local coordination and on-site support. Highly specialized expertise may be delivered by regional or global resources where appropriate, but the Vendor remains accountable for resolution and for meeting its local support obligations.

A formal partnership, joint venture or subcontract arrangement with a Jamaican-incorporated firm is not a condition of eligibility at the EOI phase. Where such an arrangement exists or is proposed, it shall be described in the EOI. The quality and substance of any local partner arrangement may be assessed at the RFP stage as part of Market Readiness.

8. Minimum Qualification Criteria

In addition to Sections 6 and 7, a Vendor shall demonstrate each of the following minimum qualifications. These criteria are pass/fail and are not numerically scored at the EOI phase.

Ref	Criterion	Minimum qualification	Expected evidence
QUAL-01	Relevant experience	At least one deployment of comparable scale or complexity, or at least two relevant deployments of central monitoring, gaming management, regulatory technology or equivalent distributed-device monitoring solutions completed or in operational use during the preceding seven years. Experience as prime contractor, consortium member, subcontractor or technology provider may be used where the Vendor's role can be demonstrated.	Reference Project Schedule at Appendix C, including client, jurisdiction, scope, scale, role, dates, status and contact details.
QUAL-02	Mixed-device data acquisition capability	Technical capability relevant to acquiring regulatory data from a mixed gaming-device population, including devices without native communication ports.	Concise technical capability statement describing prior or proposed approaches to digital and pulse/legacy device acquisition, edge/gateway use, buffering, communications and data integrity. Supporting project references or product evidence may be included.
QUAL-03	Information security management capability	Information security management capability consistent with ISO 27001 or an equivalent recognized standard, whether held directly or through a proposed subcontractor or partner.	Current certification where held, or documented equivalent ISMS/security-management evidence and the entity to which it applies.
QUAL-04	Cloud / managed service capacity	Capacity to deliver a cloud-hosted or equivalent managed service capable of continuous 24x7 regulatory monitoring.	Description of managed-service capability, operational support arrangements, resilience approach and relevant production-service references.
QUAL-05	Key personnel	Identification of key personnel with qualifications and experience relevant to delivery of the CMS.	Key Personnel Schedule at Appendix D and current CVs for proposed lead roles.

Where non-gaming experience is cited under QUAL-01, the Vendor shall explain its relevance to high-volume distributed devices, regulated data collection, secure remote communications, event monitoring, auditability, and revenue or transaction integrity where applicable.

Equivalent technologies, standards and experience shall be accepted where functional equivalence and relevance can be demonstrated.

9. EOI Response Requirements

The Vendor shall submit, at minimum:

- a) a signed EOI Submission Letter identifying the legal entity submitting the response and an authorized contact person;
- b) a company profile including corporate structure, ownership and relevant subsidiaries or affiliates;
- c) statutory eligibility evidence required by Section 6 and the GoJEP notice;
- d) completed Appendix A EOI Submission Checklist;
- e) completed Appendix B Eligibility and Qualification Response Schedule;
- f) evidence supporting ELIG-01 to ELIG-04;
- g) completed Appendix C Reference Project Schedule and supporting client reference information;
- h) a concise technical capability statement addressing QUAL-02;
- i) information-security evidence addressing QUAL-03;
- j) managed-service and cloud-service evidence addressing QUAL-04;
- k) completed Appendix D Key Personnel Schedule and current CVs;
- l) Appendix E Local Presence Commitment where the required Jamaican support presence does not already exist;
- m) Appendix F Local Partnership / Joint Venture / Subcontract Information, where applicable;
- n) audited financial statements for the preceding three years, bank reference or other permitted financial standing evidence; and
- o) completed Appendix G EOI Certification.

Additional evidence may be submitted where directly relevant to a published criterion. The Commission may disregard material that does not assist in assessing the EOI against the published requirements.

10. Evaluation and Shortlisting Methodology

The Evaluation Panel will apply the following sequence:

Evaluation stage	Purpose	Treatment
Stage 0 – Administrative and statutory eligibility	Verify timely GoJEP submission and applicable statutory participation/tax/exclusion requirements.	Pass / Fail
Stage 1 – CMS-specific eligibility	Assess ELIG-01 to ELIG-04 on a pass/fail basis.	Pass / Fail
Stage 2 – Minimum qualification	Assess QUAL-01 to QUAL-05 on a pass/fail basis.	Pass / Fail
Shortlisting determination	Shortlist every Vendor that passes all applicable Stage 0, Stage 1 and Stage 2 requirements.	Pass / Fail

There is no numerical score, price evaluation or ranking by commercial terms at the EOI phase. A Vendor that fails any applicable mandatory requirement will not be shortlisted.

The Evaluation Panel shall use only the published criteria and procedures and shall record the basis for each pass/fail determination in the evaluation record.

11. Questions, Clarifications and Addenda

Clarification Deadline: 3:00 PM EST; SEPTEMBER 09, 2026

Requests for clarification shall be submitted through GoJEP within the period stated in the procurement notice. Responses that are material to the preparation of EOIs will be communicated through the authorized procurement channel.

The Commission may issue addenda before the submission deadline. Vendors are responsible for reviewing and taking account of all addenda published through GoJEP.

12. Procurement Contact

All communications regarding this EOI shall be directed through GoJEP and, where the procurement notice permits, to:

Unit	Procurement Unit
Procuring Entity	Betting, Gaming and Lotteries Commission
Address	78CEF Hagley Park Road, Kingston 10, Jamaica
Email	procurement@bgjc.gov.jm
Telephone	876-630-1353

13. Important Notice

The documents submitted with the EOI must contain sufficient information to enable a comprehensive assessment of the Vendor against the published requirements. The information submitted will form the basis of the shortlisting evaluation.

Vendors should not rely on the Commission to infer compliance. Where a criterion requires evidence, the Vendor should identify the specific evidence and where it appears in the EOI.

Shortlisting confirms only that the Vendor has met the minimum EOI/prequalification requirements. It does not constitute a contract award and does not guarantee any score or preference in the subsequent RFP evaluation.

Appendix A – EOI Submission Checklist

Ref	Submission item	Included?	Vendor document / page reference
A1	Signed EOI Submission Letter		
A2	Company profile		
A3	Certificate of incorporation / equivalent and legal capacity/authority confirmation in the EOI Submission Letter		
A4	Applicable statutory eligibility / tax evidence		
A5	Financial standing evidence		
A6	Conflict of interest / unfair advantage declaration		
A7	Existing Jamaican support presence evidence OR signed Appendix E Local Presence Commitment		
A8	Outline local mobilization plan where Appendix E is used		
A9	Completed Appendix B Eligibility and Qualification Response Schedule		
A10	Completed Appendix C Reference Project Schedule		
A11	QUAL-02 technical capability statement		
A12	QUAL-03 information-security evidence		
A13	QUAL-04 cloud / managed-service evidence		
A14	Completed Appendix D Key Personnel Schedule		
A15	Key personnel CVs		
A16	Appendix F local partnership / JV / subcontract information, if applicable		
A17	Completed Appendix G EOI Certification		

Appendix B – Eligibility and Qualification Response Schedule

Ref	Vendor response: Pass / evidence provided	Evidence document / page	Vendor comment
STAT-01 Section 15 / participation			
STAT-02 Tax eligibility			
STAT-03 Exclusion / disqualification			
ELIG-01			
ELIG-02			
ELIG-03			
ELIG-04			
QUAL-01			
QUAL-02			
QUAL-03			
QUAL-04			
QUAL-05			

Appendix C – Reference Project Schedule

Complete the schedule for up to three projects. Attach additional pages only where necessary to establish QUAL-01 or QUAL-02.

Field	Project 1	Project 2	Project 3
Client / organization			
Jurisdiction / country			
Project name			
Vendor role			
System / service delivered			
Device / site / transaction scale			
Relevant device connectivity methods			
Contract / delivery dates			
Operational status			
Managed service / support role			
Client reference name and title			
Client reference email / telephone			
Relevance to QUAL-01 / QUAL-02			

Appendix D – Key Personnel Schedule

Proposed role	Name	Employer	Years relevant experience	Relevant CMS / regulatory / distributed-system experience	CV reference
Project / Programme Lead					
Solution / Technical Architect					
Connectivity / Edge Lead					
Cybersecurity Lead					
Cloud / Service Operations Lead					
Implementation / Deployment Lead					
Other key role					

Appendix E – Local Presence Commitment

A Vendor that does not already maintain a physical staffed support presence in Jamaica meeting ELIG-04 shall complete, sign and submit this commitment on the Vendor's letterhead.

To: The Betting, Gaming and Lotteries Commission

Re: Central Monitoring System Procurement

We, [insert full legal name of Vendor], a company incorporated under the laws of [insert jurisdiction of incorporation], having our registered office at [insert registered address], hereby commit as follows:

1. We shall establish and maintain a physical, staffed support presence in Jamaica (the Local Presence), capable of providing Tier 1 and Tier 2 technical support to the Commission as defined in Section 7.1 of this EOI, including local technical coordination and on-site support associated with CMS connectivity and deployed edge components where required.
2. The Local Presence shall be established and fully operational no later than the commencement of first production rollout go-live under the resulting contract and shall be maintained for the duration of the contract.
3. We acknowledge that this commitment is a Mandatory Eligibility Requirement (ELIG-04). Failure to establish the Local Presence by the stated milestone may constitute a material breach of the resulting contract, subject to the terms and remedies in that contract.
4. We attach an outline mobilization plan describing the proposed timeline, location approach, staffing, Tier 1 and Tier 2 support coverage, escalation arrangements and on-site support capability.
5. This commitment is not conditional upon a partnership, joint venture or subcontract arrangement with a Jamaican-incorporated firm. Any such arrangement, where proposed, is described separately in our EOI.

Signed for and on behalf of: _____

Name: _____

Title: _____

Signature: _____

Date: _____

Appendix F – Local Partnership / Joint Venture / Subcontract Information

Complete this appendix only where the Vendor proposes a Jamaican partner, joint venture participant or subcontractor. A local partner is not mandatory for EOI eligibility. This information is collected to understand the proposed delivery model and may be assessed at the RFP stage under the published Market Readiness criteria.

Field	Vendor response
Name and legal status of local organization	
Registered address in Jamaica	
Nature of arrangement: partner / JV / subcontractor / other	
Proposed role in implementation	
Proposed role in Tier 1 support	
Proposed role in Tier 2 support	
Named local personnel or planned staffing	
On-site support coverage	
Escalation responsibilities	
Duration / status of arrangement	
Evidence attached: agreement, MOU, letter or other	

Appendix G – EOI Certification

Certification	Vendor completion
Full legal name of Vendor	
Jurisdiction of incorporation	
Registered address	
Authorized representative	
Title	
Email	
Telephone	
I certify that the information submitted in this EOI is true and accurate to the best of my knowledge and that I am authorized to submit the EOI on behalf of the Vendor.	☐ Confirmed
Signature	
Date	

Appendix H – EOI Submission Letter

(To be submitted on the Vendor's letterhead.)

[Location, Date]

To: Procurement Unit, Betting, Gaming and Lotteries Commission, 78CEF Hagley Park Road, Kingston 10, Jamaica

**Re: Expression of Interest / Prequalification – Procurement of a Central Monitoring System (CMS),
Reference [INSERT REFERENCE]**

Dear Sir/Madam:

We, the undersigned, submit this Expression of Interest / Prequalification response for the Procurement of a Central Monitoring System in accordance with the EOI document and the GoJEP notice.

Where the EOI is submitted by a joint venture, consortium or other multi-entity arrangement, the members and lead entity are identified below and in Appendix F.

We hereby declare and confirm that:

- a) we have reviewed the EOI document and all addenda issued through GoJEP;
- b) we are a legally constituted entity and have the legal capacity and authority to enter into a binding contract with the Commission;
- c) we meet, or have provided evidence for the Commission to determine, the applicable statutory eligibility and participation requirements;
- d) we have disclosed any actual, potential or perceived conflict of interest and any circumstance that could create an unfair competitive advantage;
- e) the information and evidence contained in our EOI are true, complete and accurate to the best of our knowledge;
- f) the Commission may verify the information provided and contact the client references identified in our EOI;
- g) we understand that no Financial Proposal is required at this phase;
- h) we understand that shortlisting does not constitute a contract award and does not guarantee success at the RFP phase; and
- i) we understand that the Commission is not bound to shortlist a Vendor that fails any applicable mandatory requirement.

Authorized Signature: _____

Name and Title of Signatory: _____

Full Legal Name of Vendor / JV: _____

Capacity of Signatory: _____

Address: _____

Telephone: _____

Email: _____

Date: _____

ANNEX 'B' TO BGLC

DATED: August 24, 2026

REGISTRATION ON THE GOVERNMENT OF JAMAICA ELECTRONIC PORTAL

Please note that information gathered from this Request for Information (RFI) will be used to inform a subsequent Request for Proposal (RFP). The procurement opportunity will be published on the Government of Jamaica Electronic Procurement (GoJEP) Portal, as the BGLC, being a government entity, is required to advertise all procurement opportunities via this platform.

If your company is not currently registered on the platform, you are encouraged to do so. Please use the link below to begin the registration process:

<https://www.gojep.gov.jm/epps/prepareRegisterEOOrg.do?registerEO=true&selectedItem=prepareRegisterEOOrg.do%3FreRegisterEO%3Dtrue>

For any assistance relating to the operation of the GoJEP system, please contact the Office of Public Procurement Policy (OPPP) within the Ministry of Finance and the Public Service (MOFPS) at:

- (876) 932-5704 (direct line)
- (876) 806-5149
- (876) 806-5587
- (876) 806-4581
- (876) 818-0454
- Email: opppcustomercare@mof.gov.jm